



## UNITED STATES PATENT AND TRADEMARK OFFICE

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CONFIRMATION NO. 6309

Bib Data Sheet

|                             |                                   |              |                        |  |
|-----------------------------|-----------------------------------|--------------|------------------------|--|
| SERIAL NUMBER<br>10/015,250 | FILING DATE<br>12/12/2001<br>RULE | CLASS<br>705 | GROUP ART UNIT<br>2167 | ATTORNEY DOCKET NO.<br>36968/262329 (BS<br>001253) |
|-----------------------------|-----------------------------------|--------------|------------------------|--|

**APPLICANTS**

John Ruckart, Atlanta, GA;

**\*\* CONTINUING DATA \*\*\*\*\*****\*\* FOREIGN APPLICATIONS \*\*\*\*\*****IF REQUIRED, FOREIGN FILING LICENSE GRANTED**

\*\* 01/14/2002

|                                 |   |                        |                     |                    |                         |
|---------------------------------|---|------------------------|---------------------|--------------------|-------------------------|
| Foreign Priority claimed        | <input type="checkbox"/> yes <input type="checkbox"/> no  | STATE OR COUNTRY<br>GA | SHEETS DRAWING<br>4 | TOTAL CLAIMS<br>20 | INDEPENDENT CLAIMS<br>2 |
| 35 USC 119 (a-d) conditions met | <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance |                        |                     |                    |                         |

**Verified and Acknowledged**

Examiner's Signature \_\_\_\_\_ Initials \_\_\_\_\_

**ADDRESS**

23370

# 30314

**TITLE**

Methods and systems for communicating with customers

|                            |   |   |
|----------------------------|---|---|
| FILING FEE RECEIVED<br>740 | FEES: Authority has been given in Paper<br>No. _____ to charge/credit DEPOSIT ACCOUNT<br>No. _____ for following: | <input type="checkbox"/> All Fees<br><input type="checkbox"/> 1.16 Fees ( Filing )<br><input type="checkbox"/> 1.17 Fees ( Processing Ext. of time )<br><input type="checkbox"/> 1.18 Fees ( Issue )<br><input type="checkbox"/> Other _____<br><input type="checkbox"/> Credit |
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